

GRAND CANAL DOCK DIRECTORY OF LOCAL SERVICES AND USEFUL INFORMATION

COMPILED BY
GRAND CANAL DOCK
RESIDENTS ASSOCIATION
JANUARY 2026

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ABOUT THIS DIRECTORY

The Grand Canal Dock Directory of Local Services and Useful Information has been compiled by Grand Canal Dock Residents Association (GCDRA) to provide residents with information and points of contact for local services such as street cleaning, waste collection, parking enforcement, etc.

It also sets out to help residents understand which entities are responsible for maintaining public areas such as roads and footpaths, especially as management of the area transitions from Dublin Docklands Development Authority (DDDA) to Dublin City Council (DCC) and Grand Canal Harbour Management Company (GCHMC).

The information in the Directory is compiled from a variety of online sources. It is correct to the best of our knowledge at the time of writing.

Please note that any enquiries or complaints relating to local services should be made directly to the relevant body, not to the Grand Canal Docks Residents Association.

Updates, corrections and additions to the Directory are welcome. Please email gcdresidentsassociation@gmail.com.

ABOUT GRAND CANAL DOCK RESIDENTS ASSOCIATION

Established in 2015, Grand Canal Dock Residents Association (GCDRA) is devoted to enhancing the quality of life for all residents in the Grand Canal Dock area. As residents, we are working to create the community in this designated high-density population zone.

GCDRA is represented on the 'Docklands Oversight and Consultative Forum', that advises Dublin City Council on issues relating to the Docklands.

The area covered by GCDRA is within the shaded area shown on the map below.



FURTHER INFORMATION ABOUT GRAND CANAL DOCK

mygrandcanaldock.ie --- For Practical Information!

A directory of services and facilities including news and information on behalf of Grand Canal Harbour Management Company. This essential directory provides contact information for each apartment building.

www.dublindocklands.ie

Information about the Docklands - history, living and business in the Docklands and visitor information from Dublin City Council.

THE LOCAL AREA – APARTMENT COMPLEXES

Alto Vetro

Grand Canal Square

Butlers Court

Sir John Rogerson's Quay and Grand Canal Dock

Butlers Place

Benson Street and Grand Canal Dock

Camden Lock_

Ringsend

Charlotte Quay Dock (The Locks, The Westmoreland, The George, The Jessop, The Camden, Millennium Tower)

Ringsend Road

Dock Mill

Barrow Street

Forbes Quay

Forbes Street

Gallery Quay

Grand Canal Dock

Grand Canal Wharf

South Dock Road

Hanover Quay (Hanover Dock, Hanover Wharf, Hanover Riverside, Hanover Reach, Hanover Quarter)

Hanover Quay

Longboat Quay (North and South)

Grand Canal Dock

Malt House Apartments

Grand Canal Quay

Park House

Benson St

South Dock Apartments

The Marker Hotel

The Waterfront Apartments

Grand Canal Dock

The Waterside Apartments

20 Ringsend Road

Streets in Grand Canal Dock – Who is responsible

Roads and footpaths are managed by two entities: Dublin City Council (DCC) and Grand Canal Harbour Management Company (GCHMC). Responsibility for services such as street cleaning, on-street parking, public lighting and landscaping falls either to DCC or GCHMC depending on the street. Many streets (though not all) are in the process of being transferred to Dublin City Council.

Tip: To identify who is responsible for a particular street, check the identity of the bins!

The following table sets out the current status of street ownership / management in the area (subject to change).

Grand Canal Harbour Management Company (GCHMC)	GCHMC To be taken in charge by DCC	Dublin City Council (DCC)
Horsefair Road	Blood Stoney Road	Green Street East
Grand Canal Quay	Longboat Quay South (footpaths)	Benson Street
Chimney View	Lazer Lane	Forbes Street (carriageway only)
Admiral Brown Walk	Campshire on Hanover Quay from Grand Canal to Blood Stoney Road (footpaths)	Hanover Quay between Forbes Street and Blood Stoney Road (carriageway only)
Asgard Road	South Dock House (footpaths)	Sir John Rogerson's Quay (carriageway only)
Marine School Walk	Forbes Street (footpaths only)	Campshire on Hanover Quay from U2 warehouse to Camden Lock
Grand Canal Square	Sir John Rogerson's Quay from Cardiff Lane to Marine School Walk (campshire and footpaths)	Sir John Rogerson's Quay from Marine School Walk to Britton Quay (campshire and paths)
	Misery Hill	
	Hibernian Road	

Streets managed by Dublin City Council are serviced by Dublin City Council.

The first point of contact for Dublin City Council is usually Customer Services.

Customer Services
Dublin City Council
Civic Offices, Block 3, Floor 0
Wood Quay, Dublin 8.
Tel.: (01) 222 2222
Email: customerservices@dublincity.ie
Website: www.dublincity.ie

Streets managed by Grand Canal Harbour Management Company are serviced by Apleona Real Estate, a facilities management company.

For areas managed by Apleona, residents can report issues through their management company (or agent) of the apartment block where the resident lives. (See Apartment Complexes & Management Companies above).

In addition, issues can be raised on behalf of residents at quarterly meetings of GCHMC to which apartment block management companies (or agents) are invited.

Garda Stations

- Pearse St Garda Station, Dublin 2 T: 01 666 9000.

Our Community Engagement Team are John P (JP) Keohane and Derek O'Reilly. They can be reached at:
John,p,keohane@garda.ie and derek.a.oreilly@garda.ie

- Irishtown Garda Station 57a Irishtown Road, Dublin 4. T: 01 666 9600.
- For immediate assistance, call 999. This number will connect you to the necessary department, according to priority

ISSUES AND SERVICES

Construction Work

Construction work is permitted during the following hours:

Monday to Friday:	07.00 – 18.00
Saturday:	08.00 – 14.00

Sundays and Public Holidays: No work permitted on site unless agreed in advance by Dublin City Council (DCC).

DCC (Decisions Section, Planning and Property Development) may grant permission for out-of-hours work. Where permission is granted, the Dublin Docklands Office receives notification, and the information is forwarded upon request to interested groups e.g. management companies or agents for apartment blocks, individual residents. If you wish to receive such notifications, please contact infodocklands@dublincity.ie.

Also, construction hours are often specifically conditioned at the planning permission stage, and therefore are enforced by the Planning Enforcement Section of Dublin City Council. To see specific construction conditions, you can [search for a Planning Application here](#).

Alternatively, contact the Planning Enforcement Section or Air Quality and Noise Control Unit for information on construction work, including timings and out-of-hours work. If you wish to register a complaint, please include full information including date, time, location, etc. and provide photographic or video evidence where possible.

Planning Enforcement Section, Planning & Property Development Department.
Block 4, Floor 2, Civic Offices, Wood Quay, Dublin 8
T +353 1 222 2147 | F +353 1 222 2669 |
E: planningenforcement@dublincity.ie

Environmental Health Officer,
Dublin City Council, Air Quality Monitoring & Noise Control Unit
Civic Offices, Wood Quay, Dublin 8
Tel: 01 2223746 / 01 2222222
E: customerservices@dublincity.ie
More info: <http://www.dublincity.ie/main-menu-services-water-waste-and-environment/air-quality-monitoring-and-noise-control>

Litter and Pollution

Streets serviced by Dublin City Council: <http://www.dublincity.ie/main-menu-services-water-waste-and-environment/waste-and-recycling-litter-graffiti-and-pollution-3>

Dublin City Litter Hotline – 1800 251500
Central Area Litter Hotline – 1800 248348
By Email – customerservices@dublincity.ie

Streets serviced by Apleona: contact the management company (or agent) for your apartment block.

Parking Enforcement

Streets serviced by Dublin City Council: Dublin Street Parking Services (DSPS)

Dublin Street Parking Services, P.O. Box 9965, Dublin 2
Phone: 01 602 2500, select option 4 to speak to an operator.
Email: info@dsps.ie
Website: <https://dsps.ie/>

Streets serviced by Apleona: Apcoa Parking Ireland
Apcoa Parking Ireland, Millbank Business Park, 11 Lower Lucan Rd, Lucan, Co. Dublin
Phone: 0818 462888
Email: info@apcoa.ie
Website: www.apcoa.ie

Bin Collections

Dublin City Council Bye-Laws set out times during which bin collections are permitted. The permitted times vary depending on the zoning of the area.

Many streets in Grand Canal Dock are situated within the zone known as the Central Commercial District (CCD). For streets within the CCD, the Bye-Laws stipulate that all waste collection (business and residential) can only take place between 7pm and 12 midnight on collection days.

For streets outside the Central Commercial District (CDD), collections can only take place between 6am and 9pm on collection days. At weekends and Bank Holidays, collection times are restricted from 8am to 8pm.

Collection days are agreed with Dublin City Council. The Bye-Laws apply to all businesses and residents in the area equally. Waste companies must adhere to the Bye-Laws or risk sanctions.

For more information, check the Waste Bye Laws on the Dublin City Council <https://www.dublincity.ie/waste-and-recycling/about-household-waste/dublin-city-waste-bye-laws/waste-bye-laws>

For queries or complaints regarding waste collection, contact the waste management company itself and/or:

Dublin City Council
South East Area, Block 2 Floor 4, Civic Offices, Wood Quay, Dublin 8.
T: 01222 2362 or 012222499
E: customerservices@dublincity.ie

To register a complaint, please include full information including date, time, location, etc. and provide photographic or video evidence where possible.

Late waste collections can be reported to the litter warden who can issue the company with a €75 fine. Contact DCC for details of the litter warden.

Waste companies operating in Grand Canal Dock

Panda Ozo

<https://www.panda.ie/> | 1890 626262 Or 01 8298992

Thorntons

<http://thorntons-recycling.ie/domestic/domestic-services/info@thorntons-recycling.ie> | 01 6235133 |

PUBLIC REPRESENTATIVES

Dublin City Councillors

Administrative area: South East Area
Local electoral area: South East Inner City

South East Inner City

Councillor Claire Byrne (Green Party-Comhaontas Glas)

Councillor Danny Byrne (Fine Gael)

Councillor Cian Farrell (Social Democrats)

Councillor Mannix Flynn (Non-Party)

Councillor Kourtney Kenny (Sinn Fein)

Term: June 2024 –May 2029

Contact details:

<https://councilmeetings.dublincity.ie/mgFindMember.aspx?XXR=0&AC=WARD&WID=13509>

TDs Electoral area: Dublin Bay South

Ivana Bacik (Labour Party)

James Geoghegan (Fine Gael)

Eoin Hayes (Social Democrats)

Jim O'Callaghan, TD (Fianna Fáil)

Term: 2024 up until January 2030

Contact details:

<https://www.oireachtas.ie/en/members/tds/?tab=constituency&term=%2Fie%2Foireachtas%2Fhouse%2Fdail%2F34&constituency=%2Fie%2Foireachtas%2Fhouse%2Fdail%2F34%2Fconstituency%2FDublin-Bay-South>